



DEFINING | WHAT'S NEXT

April 10, 2019

## OPW Phone and Fax Line Temporary Outage

### Dear Valued Distributor:

OPW is experiencing a temporary outage with our **(800) 422-2525 phone** and our **(800) 421-3297 fax lines**. AT&T is working diligently to fix it, and we should be back up within 24 - 48 hours.

**If you need to speak with an OPW Representative, please email one of our Customer Service Team members** below and they will call you back.

Also, **please email all of your orders to your regional Customer Service Representative** until our fax line is back in service.

**Eastern Region:** [gabriel.esteve@opwglobal.com](mailto:gabriel.esteve@opwglobal.com)

**Mid-West Region:** [mary.dunphy@opwglobal.com](mailto:mary.dunphy@opwglobal.com)

**Western Region:** [marsha.bowman@opwglobal.com](mailto:marsha.bowman@opwglobal.com)

**Canada:** [tyler.thompson@opwglobal.com](mailto:tyler.thompson@opwglobal.com)

**Tech Support:** [glen.eckart@opwglobal.com](mailto:glen.eckart@opwglobal.com) or [michael.stevens@opwglobal.com](mailto:michael.stevens@opwglobal.com)

As always, we appreciate your continued support of OPW products. We are sorry for any inconvenience this outage has caused. If you would like more information about our complete product line, please visit our website at [www.opwglobal.com](http://www.opwglobal.com).

Best regards,

**Mike Bartush**  
**Manager of Sales Operations**  
**OPW Retail Fueling**

OPW Retail Fueling

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