#### **OPW GLOBAL OPERATIONS UPDATE**



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March 27, 2020

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# OPW GLOBAL OPERATIONS UPDATE March 27, 2020

### Dear Valued Customer,

Please know that OPW is committed to continue taking the appropriate actions and precautions to help ensure the safety and health of our employees, while also preserving our ability to operate. Although we are experiencing changing dynamics with new government restrictions placed on businesses around the globe due to COVID-19, our teams are working together to do our best to mitigate disruptions.

We believe that OPW Retail Fueling is vital to the transportation industry and helping individuals get where they need to be during this time of crisis, especially those folks involved in the vital transport and delivery of essential goods and those working in the health care field. In the U.S. and in those countries that define infrastructure, transportation and petroleum as critical industries that need to function during this pandemic, we intend to continue manufacturing operations while observing all local guidelines for COVID-19 to protect our employees.

We continue to communicate with our impacted global suppliers. Our supply chain team has a robust materials review process, with a frequent cadence, to mitigate supply chain disruptions – working directly with both current vendors and alternate vendors.

While we monitor the evolving situation over the coming weeks, please do not hesitate to contact your sales representative with any questions you may have. Our sales staff, technical support team, and key functional leaders will continue to be available by phone and email, as we work remotely to support you and your customers.

The team at OPW is committed to working with our customers and distributors where necessary to prevent disruptions.

Thank you for your continued business and support.

#### The Retail Fueling Management Team

# **OPW Retail Fueling**

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