

Midland Manufacturing
7733 Gross Point Road
Skokie, Illinois 60077, USA
Tel: (847) 677-0333

TECHNICAL SERVICE BULLETIN 20210219

REPAIR AND REMANUFACTURING PROCESS UPDATE

Dear Valued Midland Customer,

In an effort of continuous improvement, we have updated our repair & remanufacturing workflow to ensure that product is received and tracked in an accurate manner.

The remanufacturing process, along with any contact information, can be found on our repair & remanufacturing page ([link](#)).

To clarify, the process of receiving an RMA number is not a new addition to the process, but a key step in the process to ensure that product is not misplaced or lost.

To ensure the best service and best tracking for material we require that valves are sent in with the proper documentation to keep this workflow as smooth as possible.

As usual, if there are any questions feel free to reach out to your Customer Service Representative, your Regional Sales Manager, or myself,

Sincerely,

Brenden Yung
Product Manager | OPW – Midland Manufacturing
1.847.929.6875
Brenden.Yung@opwglobal.com