

Midland Manufacturing  
 7733 Gross Point Road  
 Skokie, Illinois 60077, USA  
 Tel: (847) 677-0333

**To schedule your order, please...**

- Prepare a purchase order number, or you can use a credit card number
- Contact your customer service representative (see below)
- Provide the billing address and confirm the return address
- Specify who to bill for freight (and preferred shipping method, e.g., Fedex, UPS)
- Specify valve # (or series) and quantity
- Communicate any required changes (e.g., elastomer, new set pressure, special handling, etc.)
- Specify which location you would like to ship to:

**Midland Manufacturing**  
 7733 Gross Point Road  
 Skokie, IL 60077

**Midland Manufacturing c/o Dover**  
 11951 North Spectrum Blvd  
 Houston, TX 77047

**When shipping your order, please...**

- Decontaminate the valves to ensure safe handling
- Provide an MSDS with the return
- Tag valves with Car # and Commodity for performance tracking purposes

**Customer Service:** Contact your assigned CSR. If you do not have a CSR, call Michael Heineman (847) 929-6825

Margarette Ward (847) 929-6830 <a href="mailto:Margarette.Ward@opwglobal.com">Margarette.Ward@opwglobal.com</a>	Chris Fasano (847) 929-6866 <a href="mailto:Chris.Fasano@opwglobal.com">Chris.Fasano@opwglobal.com</a>
Amy Sebastian (847) 929-6815 <a href="mailto:Amy.Sebastian@opwglobal.com">Amy.Sebastian@opwglobal.com</a>	Alicia Cervantes (847) 929-6841 <a href="mailto:Alicia.Cervantes@opwglobal.com">Alicia.Cervantes@opwglobal.com</a>

**Engineering Evaluations**

Midland Quality Assurance provides detailed analysis of leaking valves for Midland and competitor valves. This service is free with subsequent repair order, please contact your Midland representative to schedule an analysis. This service does take 3-4 weeks on average.

**Fleet Specific Programs**

Midland can arrange partial finished good inventory and pooling programs to provide your fleet with continuously available valves and fittings to avoid and limit abatement and lead times. Please contact your Midland Regional Sales Manager to learn more. For any special requirements or to create a customized program, contact your Regional Sales Manager:

**Regional Sales Managers**

Calvin Everson (Gulf Coast) (281) 690-8504 <a href="mailto:Calvin.Everson@opwglobal.com">Calvin.Everson@opwglobal.com</a>	Steve Wells (Midwest) (847) 677-0138 <a href="mailto:Steve.Wells@opwglobal.com">Steve.Wells@opwglobal.com</a>	Ken Noakes (Gulf Coast, Central) (832) 454-3845 <a href="mailto:Ken.Noakes@opwglobal.com">Ken.Noakes@opwglobal.com</a>
Troy Scarrow (Canada) (312) 286-0783 <a href="mailto:Troy.Scarrow@opwglobal.com">Troy.Scarrow@opwglobal.com</a>	Lynnette Cozzolino (Northeast/West) (847) 929-6851 <a href="mailto:Lynnette.Cozzolino@opwglobal.com">Lynnette.Cozzolino@opwglobal.com</a>	Alex Bulle (Mexico) (816) 505-5673 <a href="mailto:Alejandro.Bulle@opwglobal.com">Alejandro.Bulle@opwglobal.com</a>