

**Date:** September 24, 2014 OPWES-2014-0924  
**To:** OPW Fuel Management Systems Partners  
**From:** OPW Fuel Management Systems  
**Subject:** OPW FSC3000™ Fuel Site Controller Now Shipping to Pacific Pride Marketers

**Dear OPW Distributor,**

OPW is now shipping its FSC3000™ Fuel Site Controller to address the upcoming SmartLock™ obsolescence. In an effort to assist OPW distributors, and the Pacific Pride marketers they serve, OPW has launched [a new webpage at www.opwglobal.com](http://www.opwglobal.com) that offers a comprehensive library of downloadable resources to guide distributors and marketers through the SmartLock™ upgrade process. These resources will help marketers ensure a smooth installation of their site's FSC3000™ Fuel Site Controller prior to the Dec. 31, 2014, SmartLock™ sunset date.

**Visit the Quick Links tab on the new [webpage](http://www.opwglobal.com) to download the following:**

- **Setup Checklist:** This document presents the step-by-step process marketers need to achieve before, during and after conversion.
- **Pre-Site Survey Form:** This form is critical to preventing installation delays and must be filled out at least 10 working days prior to installation.
- **Echosat Secure Gateway Application Form:** This completed form needs to be received by Abierto at least one business day before an OPW IP Converter can be installed and activated.
- **Manuals:** Reference the FSC3000 Installation, Operations and Maintenance (IOM) Manual and the Pacific Pride Multi-Trucking Network Package Upgrade, Configuration and Startup Procedure Guide for installation, troubleshooting and maintenance procedures.
- **ARTWare Software:** This PC-based configuration utility simplifies the setup of the system. The 3.7 version (or greater) is pre-configured with the necessary Pacific Pride data for the product tables, fleet table, messages, etc.
- **Distributor Bulletins:** These communication tools from OPW, which include flyers and other supplemental information, explain key SmartLock developments.

In addition to the downloads, the new webpage offers tabs containing the Setup Checklist information as well as the contact details of OPW and Pacific Pride personnel.

It is important that marketers work with Pacific Pride to facilitate installation of OPW's SmartLock solution. Failure to do so can result in delays in the conversion of site equipment. We strongly encourage distributors and marketers to continue to reference OPW's new [webpage](http://www.opwglobal.com) throughout their SmartLock conversion. For additional assistance, contact the OPW-FMS Help desk at (877) 679-8324.

Thank you for your ongoing loyalty and support during this transition.

*Note: Beta testing for Fleet One, TCH and EFS network cards is currently in progress. OPW is confident that testing will be completed on schedule and does not anticipate any shipping delays as a result of this ongoing testing.*

Best Regards,  
**Orlando Hernandez**  
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OPW Fuel Management Systems