

# Service Bulletin

Service Bulletin: 453

Date: January 27, 2015

Product: FSC3000™ Fuel Site Controller

Priority: Level 3 - Notification

Subject: Multi-Trucking Firmware Release Notes (Versions 1.15b)

### Dear Technician:

Firmware Version 1.15b for the FSC3000™ is now available for download from the OPW website at <a href="www.opwglobal.com">www.opwglobal.com</a>. This version is the general release for all network versions of the FSC3000, including Pacific Pride. Firmware is routinely updated to support enhanced features, improve performance and increase reliability. The details of this update are listed below in the release notes.

**NOTES**: ARTWare<sup>™</sup> compatibility: Use ARTWare version 3.8, Build 495 or higher to backup and/or restore configuration data.

#### New Features:

- Added support for the First Data BuyPass<sup>®</sup> network to be processed via the Dual/Secondary host port. NOTE: The Dual Host option must be purchased.
- Added support for the new Pacific Pride Advantage card. NOTE: Only available with the Pacific Pride network option.
- Added support for the MicroNode<sup>™</sup> 1400 IP converter. This device is required when accepting Sinclair cards on the First Data BuyPass network.
- Enhanced the diagnostic to capture Petro-Net communication

### Changes/Fixes:

- Resolved a possible cold-start condition when polling transactions containing the "P" additional prompt field
- Resolved a port configuration issue when using dual/secondary host port
- Resolved possible misconfiguration by disabling the ability to preserve fleet table data when adding or deleting table entries
- Added Petro-Net reset for improving pump control. Captures when a pump stops communicating to the system and resets accordingly.

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- Resolved a minor authorization issue regarding Comdata<sup>®</sup> fleet cards and Comadata Mastercard
- Resolved an issue with the Atlantic time-zone display
- Added Tiered Account support for the First Data BuyPass network
- Host number added to Pacific Pride receipts
- Zero quantity authorizations from the host are now treated as declined authorizations
- Added Date, Time and Software Version to the header of the Host Monitor
- Added additional fraud protection to the First Data BuyPass network
- Added a separate product code column for TCH (EFS LLC)
- Modified default Fuelman/Gascard fuel codes to align with Pacific Pride fuel codes
- Proprietary cards with allocations are now flagged to prevent concurrent fueling

For additional assistance, please call OPW Technical Support at 1-877-OPW-TECH (877-679-8324) with questions.