

M030002-E Upgrade Paths for Pacific-Pride Sites Using ARTWare™

Before using/downloading the PacPrideSLR.zip file (containing the "PacPrideSLR.mdb" database and the "prompt.xml" file) for the ARTWare™ installation on the OPW Web Site (<http://www.opwglobal.com>), you should consider one of these support options moving forward:

A - Using the new PacPrideSLR database or ARTWare install:

1. Rename the existing "PacPrideSLR.mdb" to preserve any existing site installations.
2. Copy the new database and prompt.xml file into the ARTWare installation directory. Alternatively, you can download the latest version of ARTWare and run the install.

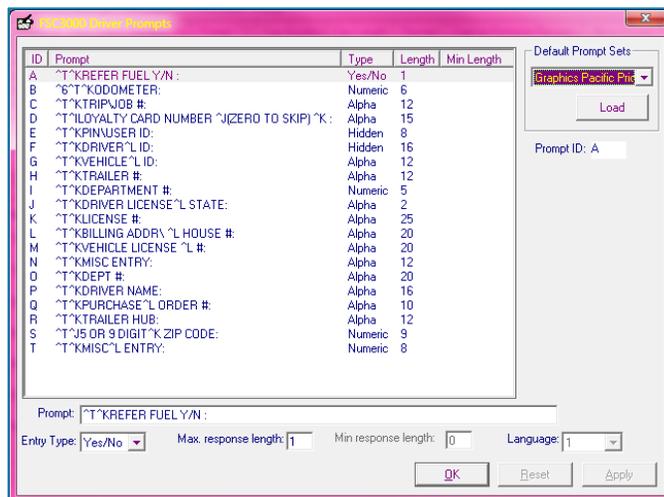
NOTE: You MUST rename the existing database in order for the ARTWare install to load the newest PacPrideSLR.mdb database.

3. Update the fuel site controller (FSC) to Multi-Trucking version 1.15b.
4. Reconfigure the site following the Pacific Pride Startup Guide.

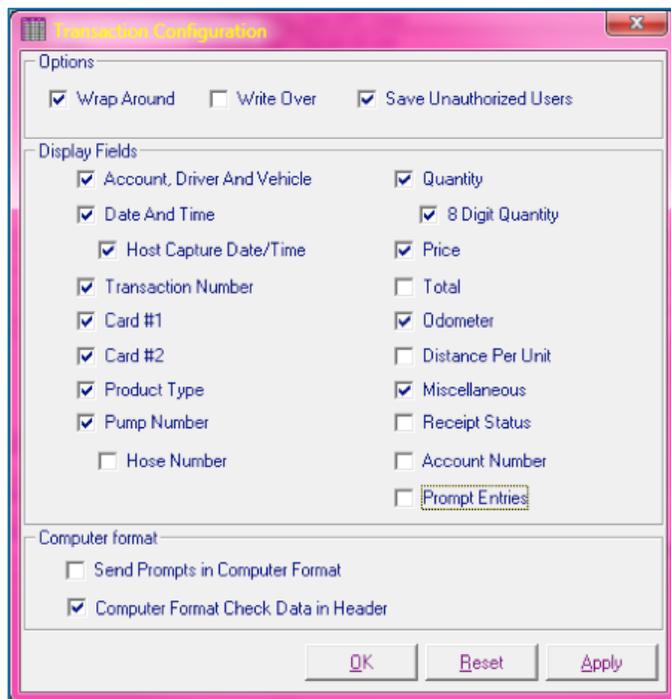
NOTE: An ISO table download must be done from the Pacific Pride controller and the product to pump mappings MUST be confirmed to ensure the sent prices match the configured products to pump.

B - To continue to use the existing database with currently configured sites:

1. Copy the "prompt.xml" file from the PacPrideSLR.zip file into the ARTWare installation directory. Alternatively, you can download the latest version of ARTWare and run the install.
2. Open ARTWare using the current PacPrideSLR.mdb and preform the following steps:
 - a. For each configured site in the database, select the **Terminals** tab.
 - b. Click on the **Prompts** button on the right-hand side of the main window.
 - i. When the "FSC3000 Driver Prompts" window opens, select **Graphics Pacific Pride** from the "Default Prompt Sets" dropdown box and click the **Load** button.
 - ii. When prompted to over-write your present prompts answer "Yes."



3. After reloading the Pacific Pride message set for each site, click on the **Networks** tab.
4. Click on the **Fleet/Account** button on the right-hand side of the main window.
5. Confirm that the TCH Primary phone number (in row 9) is set to "18013342098."
 - a. If not, select the TCH row and change the Primary Phone.
 - b. Click **OK** to save and close the window.
6. From the "Global Settings" menu option select **Define Transaction Record**.
7. When the window opens confirm the following:
 - a. In the "Options" frame ONLY the "Write Over" option should be unchecked.
 - b. In the "Display Fields" frame all checkboxes are set/checked except:
 - i. "Hose Number," "Total," "Distance Per Unit," "Receipt Status" and "Account Number."
 - ii. "Prompt Entries" is optional, but recommended to allow for more data when viewing transactions via the terminal window.
 - c. In the "Computer format" frame, the "Send Prompts in Computer Format" checkbox MUST be UNCHECKED and the "Computer Format Check Data in Header" MUST be CHECKED, or the Pacific Pride Controller will not be able to successfully poll the fuel site controller.



- d. Click "OK" to save settings.
8. Update the FSC to Multi-Trucking version 1.15b.
9. Reconfigure the site following changed information noted above.
10. To confirm site setup is correct, perform an ISO table download from the Pacific Pride controller and validate the product to pump mappings match the configured products to the prices set.