

**Date:** October 13, 2017  
**To:** OPW Fuel Management Systems Partners  
**From:** OPW Fuel Management Systems  
**Subject:** Begin Phase 1 of Pacific Pride Site Updates Immediately

OPWES-2017-1013

**Dear Valued Distributors,**

OPW Fuel Management Systems is pleased to announce that Distributors may begin upgrading FSC3000™ Fuel Site Controllers at captive Pacific Pride sites and regular sites with only one Fuel Island Terminal immediately. Updates for the remaining Pacific Pride sites (regular sites with more than one Fuel Island Terminal) will commence in the coming days. OPW-FMS will announce when Distributors may begin this second phase of updates in upcoming communications.

As a reminder, the network will be looking to complete all site upgrades in a compressed time as upgrades need to occur prior to Pacific Pride's sunset of the switcher/controller, currently slated for some time in November. With almost 600 Pacific Pride updates to be completed, it is critical that Distributors complete the first phase updates as soon as possible.

**About the Upgrade**

The 2017 Pacific Pride Site Controller update is **Part Number SF020-A**. It will offer marketers centralized processing through FleetCor's new hosting solution. Captive Pacific Pride sites will no longer be able to maintain private versions of card records. These sites will need to have a network interface to the new FleetCor hosting solution. The host will still permit marketers to either bill fuel as a bulk drop or by individual transactions. In addition, it will provide a nightly transaction file of all card activity. For additional details about part numbers/pricing, please reference OPW's [original upgrade announcement](#), which is posted on OPW's [Pacific Pride Site Controller web page](#).



**Tools for Completing Upgrades**

OPW-FMS hosts numerous communications, instructions and forms for completing the 2017 network update on its special [Pacific Pride Site Controller web page](#). The webpage includes:

- **Upgrade Checklist:** [M030002-H OPW Site Upgrade Outline to Prepare for Switcher/Controller Sunset](#) summarizes key steps for preparing for and completing the upgrade.
- **Pacific Pride FSC3000 Upgrade Procedure:** [M030002-F Pacific Pride Switcher/Controller Sunset Upgrade Procedure](#) describes the procedure to upgrade an existing Pacific Pride FSC3000 in support of the Pride Controller Sunset project.
- **Procedure to Sunset Pride Controller:** [M030002-G Pacific Pride Switcher/Controller Sunset Instruction](#) describes how to sunset the Pride Controller.
- **Pacific Pride Controller Operator Instructions:** [M030002-I Pacific Pride Controller Operator Instructions for OPW Software Upgrade](#) provides steps for closing and pulling transactions, downloading ISO tables, testing and more.
- **Pre-site Survey Form:** The [M030002-B Pre-site Survey Form](#) for the 2017 update should be submitted with orders for the updated Pacific Pride Site Controller.

#### Software

- Download [Bootloader 1.02e Here](#)
- FSC3000/Multi-Trucking Network Software – Version 1.18d will be sent with your option file.  
**Please provide Customer Service with an email address where the file may be sent.**
- Updated ARTWare™ Setup File – will be coming soon to the “2017 Update” tab on the [Pacific Pride Site Controller web page](#).

#### Placing Orders

For pricing information, or if you have questions about the Pacific Pride Site Controller update, please reach out to your Commercial District Manager. To find your CDM, please reference [OPW's Sales Personnel Locator](#). To place orders for the 2017 Pacific Pride Site Controller update, please contact OPW Customer Service at 708-485-4200 or email [fmsorders@opwglobal.com](mailto:fmsorders@opwglobal.com).

OPW Fuel Management Systems appreciates your ongoing support.

Best regards,

**Bobby Hayes**

Domestic Sales Manager

[www.opwglobal.com](http://www.opwglobal.com)